

Terms and Conditions

1. Cost

The cost of exam and services is as follows:

Colonoscopy (including the same-day consultation)	\$1 700
Gastroscopy (including the same-day consultation)	\$1 400
Applicable transport fees and/or pathology may apply for biopsies / polyps	

2. Appointment Confirmation:

At the time of scheduling your appointment, we will require a preauthorization of 500\$ on your credit card. No payment will be charged to the credit card at the time of scheduling unless it is five business (5) days or less before the date of the procedure.

3. Payment Collection:

Payment for the medical exam will be charged to the credit card on file five business (5) days prior to the scheduled date of the procedure.

4. Cancellation policy:

In the event of a cancellation on your part, you agree to pay Clinique d'endoscopie Mont-Royal the following amounts:

- i. An amount representing 50% of the total invoice for any cancellation five (5) business days or less before the scheduled date of the procedure.
- ii. An amount representing 100% of the total invoice for any cancellation within 72 hours or less of the scheduled date of the procedure.

However, in the event that you cancel due to illness (doctor's certificate required) and wish to reschedule the day of the procedure, the amount will be retained and applied to the new rescheduled date of the procedure, as it would have been had there been no cancellation.

5. Time of arrival:

Please arrive at least fifteen (15) minutes before your appointment. Any delay may jeopardize your appointment and result in the need to reschedule the procedure, subject to availability. Additional charges may apply.

6. Preparation:

If the doctor is unable to perform the exam due to inadequate bowel preparation, the cost of the procedure will not be refunded, due to the costs incurred for nursing, support staff, and the time allocated for your procedure.

7. Consent:

The day of the procedure, you will have to sign a consent form.